

# Stress-Free Calibration Service



## Quick & easy...count on it

When you contact us to arrange your calibration service, the Wescan Customer Care team will listen to your requirements and consider the availability of our technicians and measuring standards to find appointment options that provide your company with the fastest turnaround. And faster turnaround on your calibrations means less downtime in your organization!

## Three steps to stress-free calibration service

### 1 Send us your equipment list

When we receive your equipment list it is sent to our sales department for a quote to be generated. If there are any questions about your equipment, you will be contacted for clarification prior to the finalization of the quote. In some cases we may advise you that we must see an instrument to evaluate it for capability in order to provide a quotation. There is no charge for a capability evaluation.

Click [here](#) to Request a Quote now.

### 2 Approve your quote & select your pre-schedule date

Once you have approved the quote, we assess your list, determine the estimated scope of the job, and provide some options of service start dates for your selection. It is at this time that we will inform you whether your job would be suited to onsite calibration service, and let you know the estimated turnaround time for your job.

Upon choosing a suitable start date, Wescan will pre-schedule the necessary technicians & measuring standards, and ensure that your service begins on the agreed upon date\*.

### 3 Send it in

For in-lab calibrations, your equipment must arrive for receiving purposes no later than 3:00pm on the afternoon preceding the pre-scheduled calibration date. There are many types of equipment that must be charged, warmed up, or otherwise acclimatized in our environmentally controlled laboratories for a standard length of time prior to the start of any calibration service to ensure the accuracy of the measurements.

\*Note: While Wescan will make every effort to accommodate late submissions, pre-scheduled jobs that do not arrive at Wescan on time may be subject to rescheduling.

OR

### Let us come to you

For onsite & mobile calibration services, our technician(s) will be scheduled for a certain number of hours / days based on the equipment list you have provided and been quoted for. As much as possible before hand, we will advise you of any equipment on your list that can not, for technical or time reasons, be calibrated by our technician(s) onsite, but rather must be returned to our lab for calibration there. There may be instances where there are items from the pre-determined list that do not get completed during the allotted time frame. These will be returned to the lab with the onsite technician(s) and will receive priority service to ensure they are sent back to you as soon as possible.

Note: If additional pieces of equipment are added to the job at the time the technician attends your site, these items will need to be scheduled separately. We will advise you of the next available calibration dates at the time the equipment is received into our system.

Click [here](#) for more information about [Onsite & Mobile Calibration Services](#).